



NOTICE OF PROPOSED SEWER RATE CHANGES
December 20, 2024

The City of Hayward is proposing increases in sewer rates, effective for July 1, 2025, and annually through July 1, 2029. A public hearing will be held by the Hayward City Council regarding the proposed rate adjustments on **Tuesday, February 18, 2025, at 7:00 p.m.**, at Hayward City Hall, 777 B Street and virtually via Zoom. Complete meeting details, including dial-in telephone number and link, as well as instructions regarding participating in the meeting, will be provided on the agenda. Proposed rates and charges, which may be adopted at the public hearing, may not exceed the proposed rates presented in this notice.

Este aviso contiene información importante sobre el costo de servicio de del sistema de alcantarilla de la Ciudad de Hayward. Para obtener esta información en español, por favor llame a la Ciudad de Hayward al (510) 583-4700 o visita www.hayward-ca.gov/water-and-sewer-rates.

WHY SEWER SERVICE CHARGE INCREASES SHOULD BE CONSIDERED

Under the 3rd Nutrient Watershed Permit Order No. R2-2024-0013, adopted by the San Francisco Bay Regional Water Quality Control Board on July 10, 2024, the City of Hayward, along with four other members of the East Bay Dischargers Authority, must reduce nutrients discharged to the Bay by 53% by 2034, which will require implementation of new projects. This includes major expansion of the City’s wastewater treatment plant to meet the requirements of the new permit. The required borrowing to pay for this massively expensive project, and the related annual debt payments, have resulted in the need for these rate increases. Additionally, sewer service charges pay for the collection, treatment, and disposal of wastewater from residences and businesses, based on the strength and volume of wastewater generated. As such, a small portion of the rate increases pay for the annual escalation cost of providing these services. The proposed sewer rates will allow the City to develop sufficient reserves to pay for upcoming capital costs and to keep pace with the cost of sewer service collection, treatment, and disposal in a manner to meet all legal and regulatory requirements to protect public health and the environment.

RESIDENTIAL SEWER SERVICE CHARGES

Residential sewer rates are proposed to increase annually to achieve a total rate revenue up to 12% in each of the next five years. The following table lists the current and proposed residential sewer service charges.

CURRENT AND PROPOSED MONTHLY RESIDENTIAL SEWER SERVICE CHARGES

	Current	Proposed 7/1/2025	Proposed 7/1/2026	Proposed 7/1/2027	Proposed 7/1/2028	Proposed 7/1/2029
Standard Residential (single-family unit & 2-4 units with over 8 units of water usage)	\$44.19	\$47.83	\$53.57	\$60.00	\$67.20	\$75.27
Economy Residential (5 to 8 units of water usage)	\$20.70	\$22.52	\$25.23	\$28.26	\$31.66	\$35.46
Lifeline Residential (0 to 4 units of water usage)	\$10.36	\$11.61	\$13.01	\$14.58	\$16.33	\$18.29
Multi-Family (per unit)	\$39.33	\$43.49	\$48.71	\$54.56	\$61.11	\$68.45
Mobile Home (per unit)	\$30.94	\$32.34	\$36.23	\$40.58	\$45.45	\$50.91

NON-RESIDENTIAL SEWER SERVICE CHARGES

Most non-residential customers are classified by the type of business that closely resembles the nature of wastewater generated. A small number of critical users are billed according to actual measured wastewater strength and volume. The following tables list non-residential sewer service charges for the most common businesses and for critical users. A complete list of charges can be found at www.hayward-ca.gov/water-and-sewer-rates or call (510) 583-4700 to request a copy by mail.

CURRENT AND PROPOSED NON-RESIDENTIAL SEWER SERVICE CHARGES FOR CODED USERS* (per ccf of metered water use)

User Classification Codes (UCC) w/ Irrigation Meter	Current	Proposed 7/1/2025	Proposed 7/1/2026	Proposed 7/1/2027	Proposed 7/1/2028	Proposed 7/1/2029
Restaurant w/ Grease Interceptor	\$10.44	\$10.53	\$11.80	\$13.22	\$14.81	\$16.59
Restaurant w/o Grease Interceptor	\$13.52	\$12.96	\$14.52	\$16.27	\$18.23	\$20.42
Commercial Laundry	\$8.07	\$9.04	\$10.13	\$11.35	\$12.72	\$14.25
Bakery	\$13.77	\$14.39	\$16.12	\$18.06	\$20.23	\$22.66
All Other Domestic Use	\$7.99	\$7.95	\$8.91	\$9.98	\$11.18	\$12.53

CURRENT AND PROPOSED SEWER SERVICE CHARGES FOR CRITICAL USERS*

	Current	Proposed 7/1/2025	Proposed 7/1/2026	Proposed 7/1/2027	Proposed 7/1/2028	Proposed 7/1/2029
Flow, Cost per ccf of wastewater	\$3.693	\$5.491	\$6.150	\$6.888	\$7.715	\$8.641
Carbonaceous Biochemical Oxygen Demand – Cost per pound	\$0.881	\$0.517	\$0.579	\$0.648	\$0.726	\$0.814
Suspended Solids – Cost per pound	\$1.183	\$1.786	\$2.001	\$2.241	\$2.510	\$2.811

*Sewer bills for about two dozen large businesses which have wastewater discharge permit are calculated based on actual sampled and measured wastewater strengths and volume

Non-residential sewer bills are proposed to increase annually to achieve a total rate revenue up to 12% in each of the next five years. If you need assistance in calculating the impact of the proposed rate adjustments, please contact the Department of Public Works & Utilities at (510) 583-4700 or by email at utilities.administration@hayward-ca.gov.

SUBMITTING WRITTEN PROTESTS

The proposed rate changes will not take effect if written protests are received from a majority of affected parcels. Property owners and tenants responsible for paying utility bills may submit written protests within 45 days of noticing, however, only one protest will be counted per parcel. If you wish to protest the proposed service rate increases, the City Clerk must receive your written protest by mail or delivery to City Hall, 4th Floor, Office of the City Clerk before 5:00 p.m. **February 4, 2025**. Mail or deliver written protests to: City of Hayward, 777 B Street, Hayward, CA 94541, Attention: City Clerk. For your protest to be counted, it must indicate your name, and either the address(es) or sewer account number(s) of your property or properties. A failure to submit a timely written objection bars any right to challenge the updated rates through a legal proceeding. To be a valid protest, any written objection must (a) be submitted prior to the deadline specified in the notice, and (b) specify the grounds for alleging the updated rates do not comply with Proposition 218. For further information on the process, please visit www.hayward-ca.gov/water-and-sewer-rates.

Assistance will be provided to those requiring accommodations for disabilities in compliance with the Americans with Disabilities Act of 1990. Accommodations must be requested at least 48 hours in advance by calling (510) 583-4400 or sending an email to cityclerk@hayward-ca.gov.