



# HAYWARD FIRE DEPARTMENT

ANNUAL REPORT  
2024



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Mayor Salinas, Hayward City Council and Dr. Alvarez,

I am happy to present the 2024 annual report from the Hayward Fire Department. It was a year of change as we said farewell to Fire Chief Garrett Contreras when he decided it was time to retire after holding that position for over twelve years. We all thank him for his exemplary career of service to the Hayward community. I would like to thank all of you for your confidence and grace as I stepped into the role in his absence.

One thing that has not changed is the unrivaled professionalism and commitment of our sworn and civilian staff as they work to keep the city of Hayward safe. In this report you will see some of the work they have done. We have seen a tremendous increase in building and development that was supported by our Fire Prevention Bureau. This additional housing has led to an increased volume of calls for service from our operations staff, as we set a record for the total number of incidents responded to in a year. Our training center has been as busy as we'd hoped with two HFD recruit academies, the Chabot academy, our ROP partners and many of our neighboring departments spending countless hours on the drill grounds and in the classroom. We are truly making the most of the community's investment. There is more, as you will see in the report.

We present this information to you to show what can be accomplished by a dedicated group of public servants who have the unwavering support of their city's leadership and its residents. I just can't thank you enough.

Respectfully,



Eric



A group of firefighters in full gear, including helmets, jackets, and pants with reflective stripes, standing in a line outdoors. They are wearing dark uniforms with yellow reflective stripes. The background shows a building with large windows and an American flag. A semi-transparent white box is overlaid on the image, containing the text.

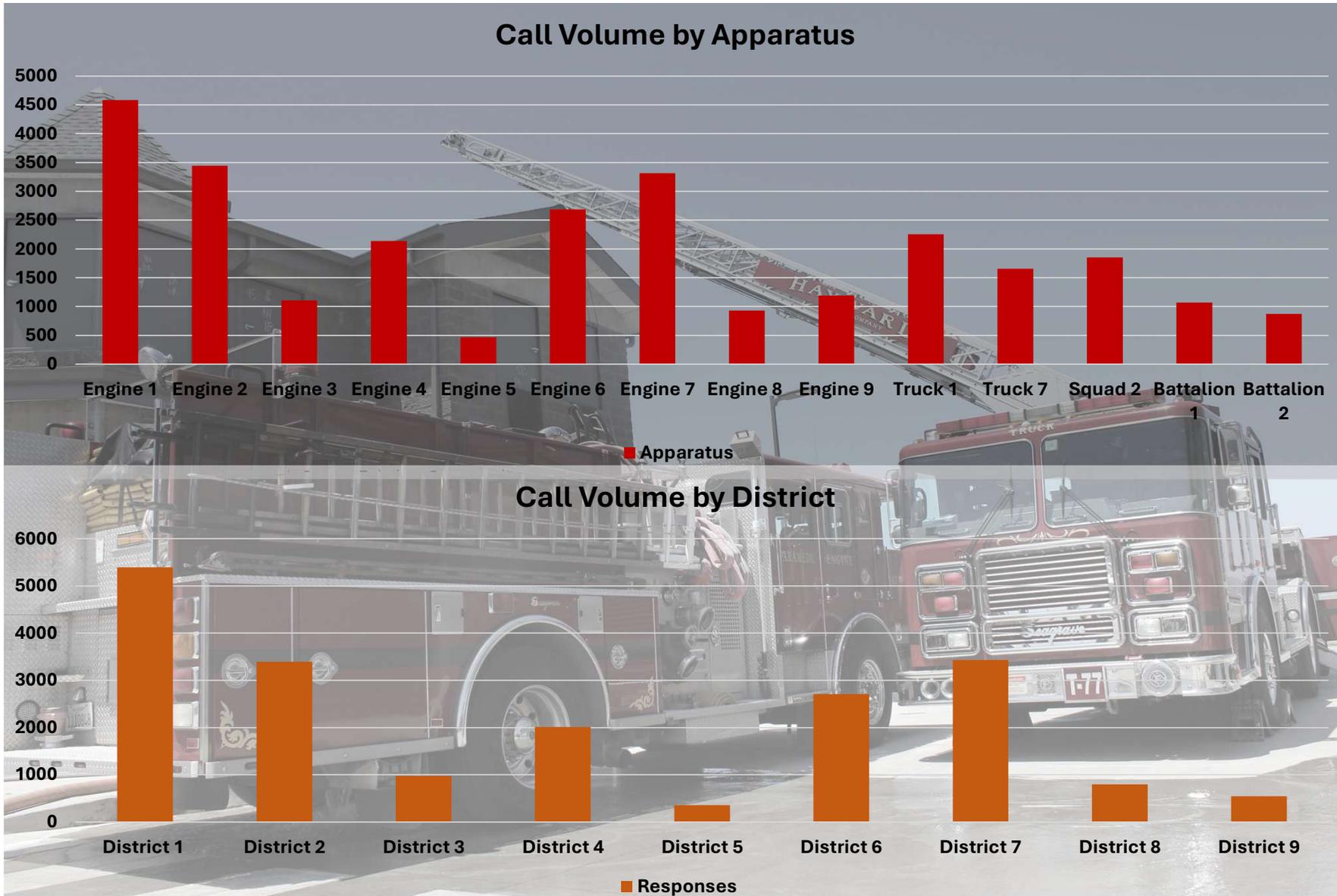
# MISSION STATEMENT

THE MISSION OF THE HAYWARD FIRE DEPARTMENT IS TO DELIVER THE HIGHEST LEVEL OF SERVICE BY PROVIDING ALL-HAZARD MITIGATION AND EMERGENCY MEDICAL SERVICES (EMS), SUPPORTED BY COMMUNITY EDUCATION AND PREVENTION

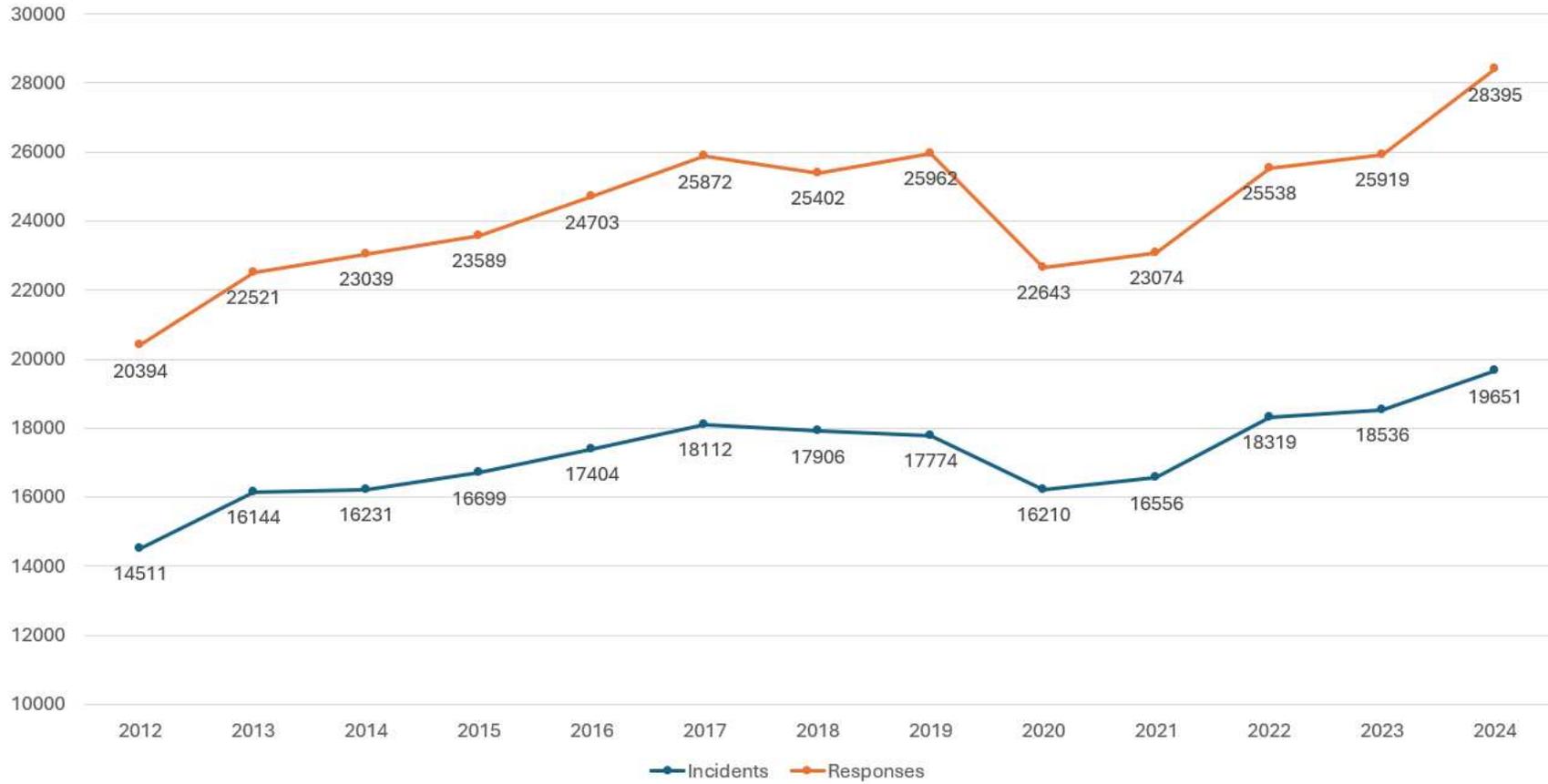
Total Responses:  
28,395

Medical:  
81%

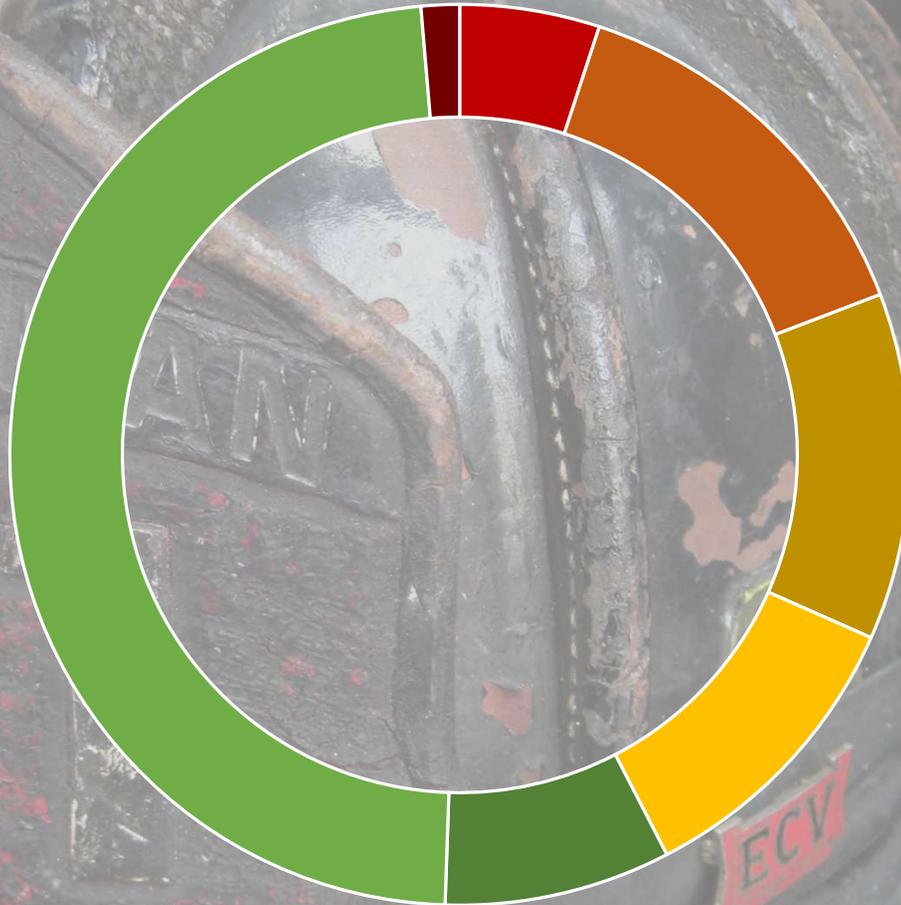
Fire:  
19%



## Incidents and Responses

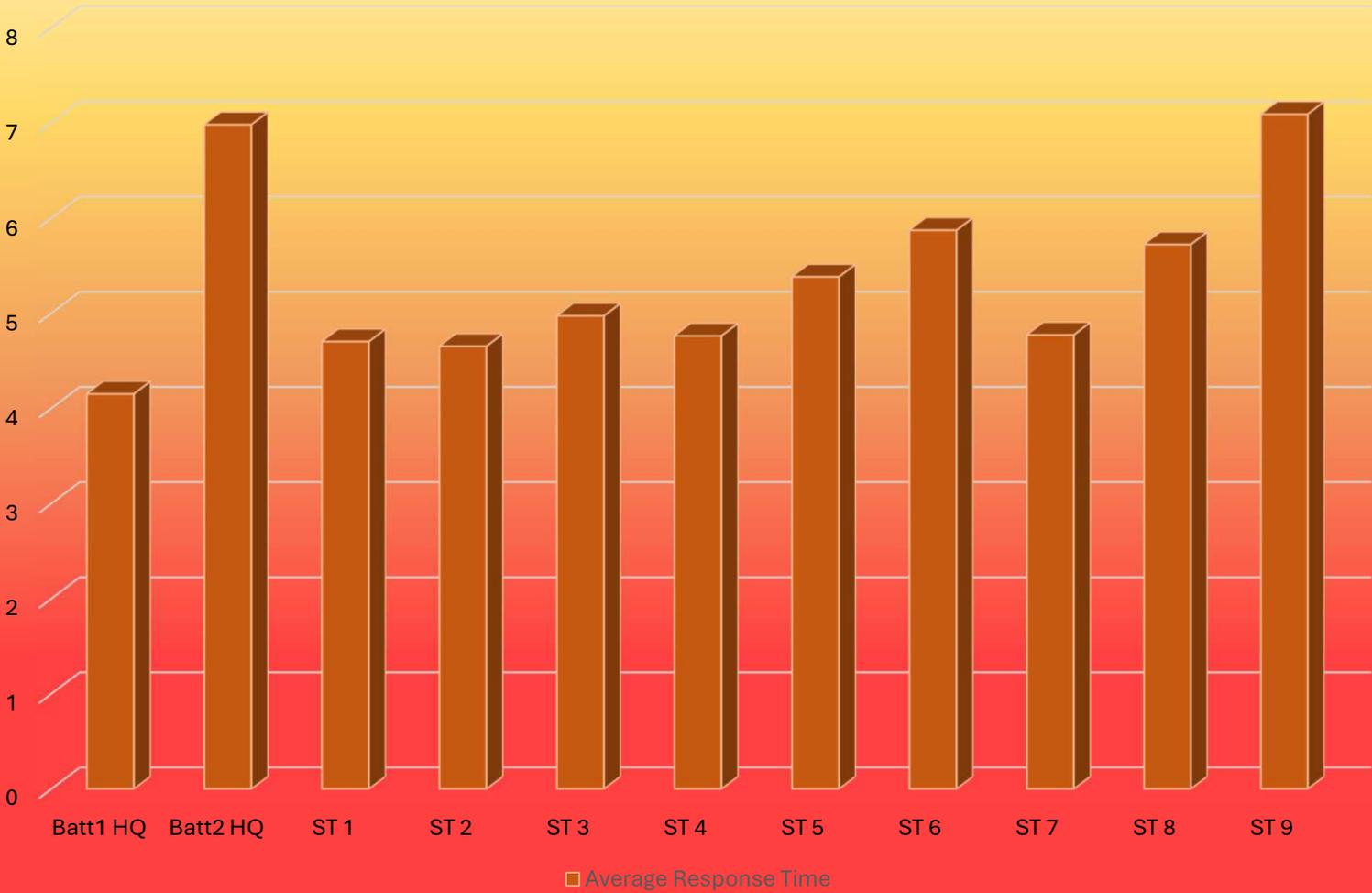


Fire Response by Type



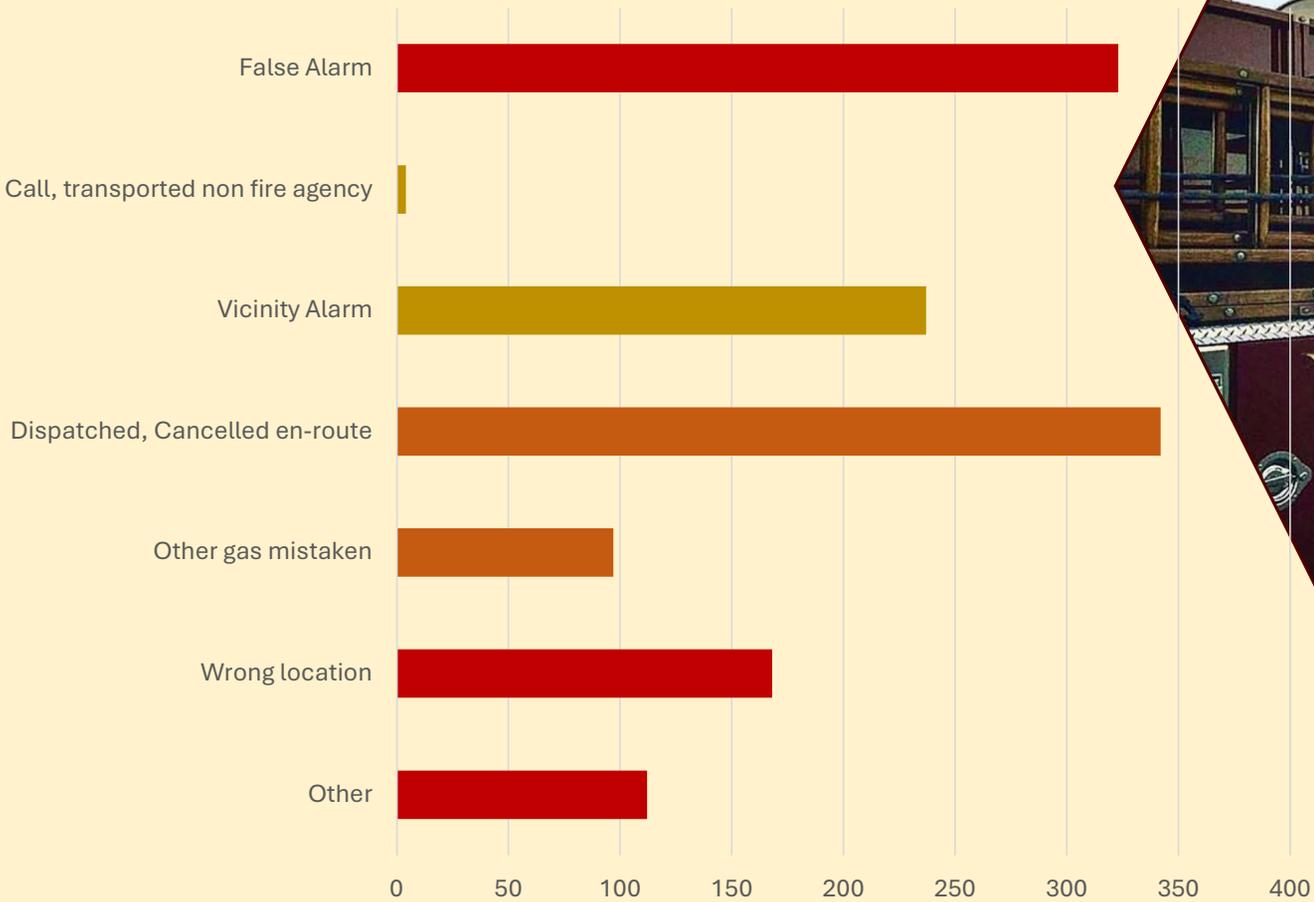
■ Fire (Other) ■ Structure ■ Mobile Property ■ Vegetation ■ Outside Rubbish ■ Special Outside ■ Other

# Response Time by Station



# Incident Statistics-

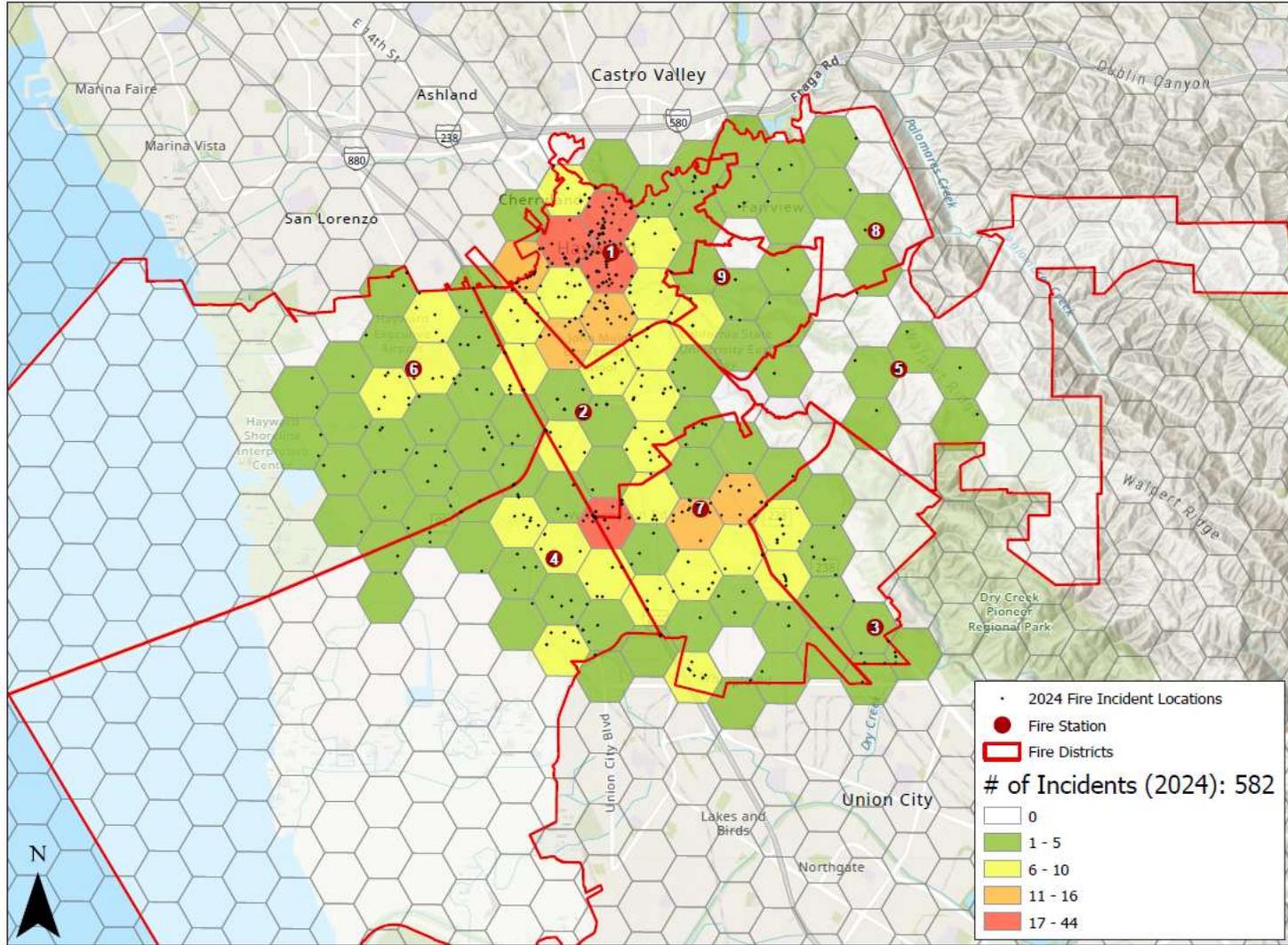
Good intent calls



# Hayward Fire Incidents - 2024

(1/1/2024 through 12/31/2024)

0 0.5 1 2 Miles



## Special Honors

**On December 13<sup>th</sup>, the Hayward Fire Department responded to a residential house fire and performed a targeted search and located a victim within the home. Firefighters Joe Hall and Zach White carried the resident to safety and performed life-saving measures. Their actions were celebrated during a City Council meeting where both firefighters were honored with a special commendation.**





# Mutual Aid

15	Fires
17	Strike Teams
7	Pre-Positions
1	USAR
10,119	Hours
83	Personnel

# MIHU

## Mobile Integrated Health Unit

### Total Emergency Responses (2024)

883

Total Medic 1 Calls

Complete emergency responses across Hayward in 2024.

39

Medic 2 Responses

Additional support calls throughout the service area.

922

Combined Impact

Total community interventions by the HEART Program.





## Community Paramedic Certification Achievement



### Training Completed

Four HFD members completed specialized training at SFFD and earned CP-C certification.



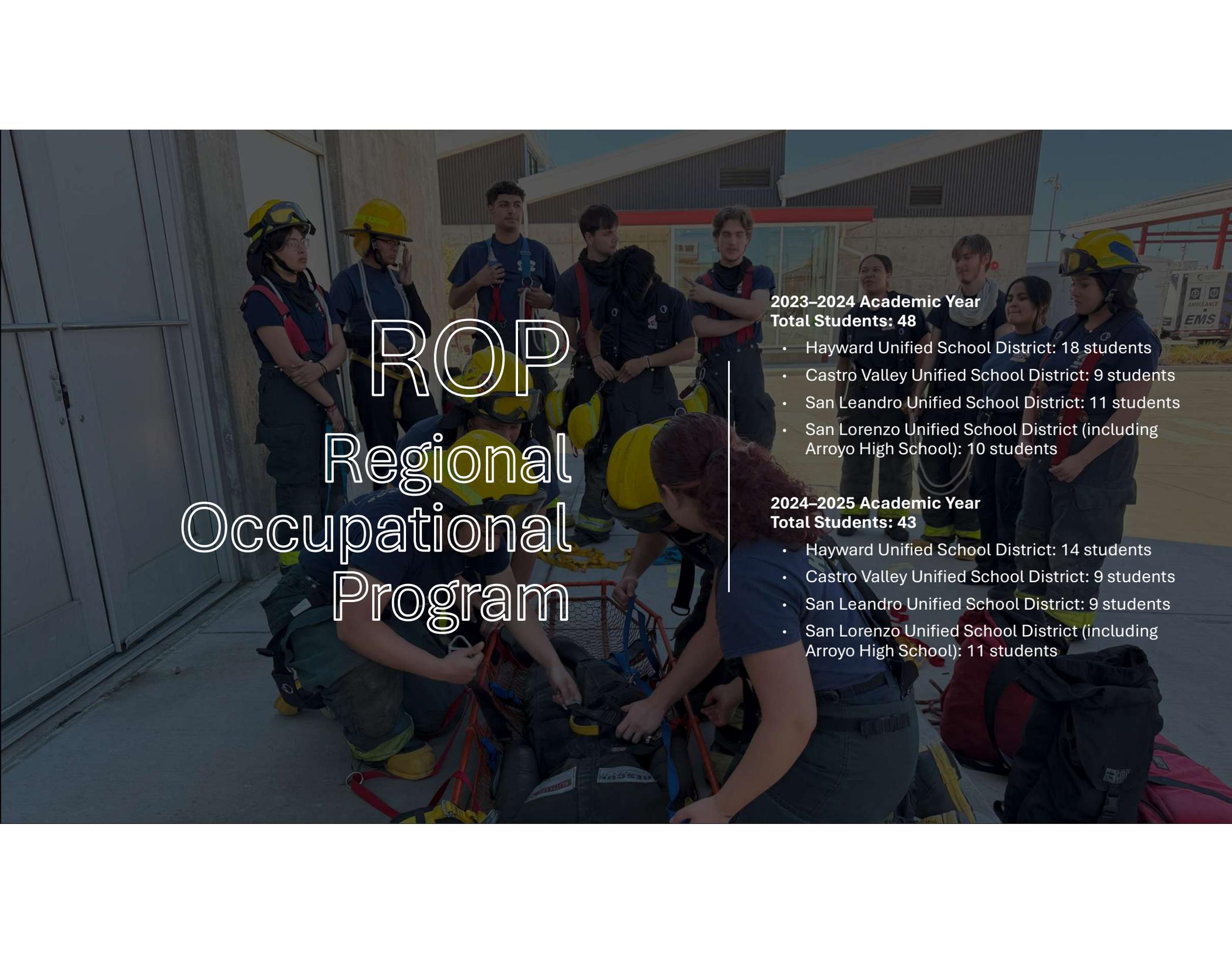
### Above Average Success

Our team achieved 100% pass rate, compared to the national average of 54%.



### Enhanced Capabilities

Now providing primary care, public health services, and preventive care.



# ROP Regional Occupational Program

**2023–2024 Academic Year  
Total Students: 48**

- Hayward Unified School District: 18 students
- Castro Valley Unified School District: 9 students
- San Leandro Unified School District: 11 students
- San Lorenzo Unified School District (including Arroyo High School): 10 students

**2024–2025 Academic Year  
Total Students: 43**

- Hayward Unified School District: 14 students
- Castro Valley Unified School District: 9 students
- San Leandro Unified School District: 9 students
- San Lorenzo Unified School District (including Arroyo High School): 11 students

# ROP TO HFD

The Eden Area Regional Occupational Program does an incredible job teaching skills, providing guidance, and assisting with career guidance to high school students within the local school districts, and the Hayward Fire Department has anticipated the first ROP participants to join HFD since the initiation of the program partnership. In Class 24-01 and 24-02, the Hayward Fire Department has proudly welcomed Paul Ramos and Rene Rodriguez as the first two ROP participants to begin their careers with HFD. Both Paul and Rene are lifelong Hayward residents and exemplify the “Cradle to Career” goals of the Hayward education system.





## Chipping Program

Hayward Fire Department developed a vegetation management program in 2012 to assist residents of both Hayward and Fairview with creating defensible space in high-fire hazard areas. This program is powered by grant funding; we were granted a FEMA Hazardous Mitigation Grant to use in the 2022 fire season. The Residential Assistance Program (RAP) was developed to assist residents unable to cut and stack the limbs due limited physical abilities and/or economic barriers. The program has since evolved to include creating defensible space around their homes.

In **2024**, HFD managed a **7-week** Chipping Program over the Summer and a **5-week** program over the Fall; a program that incentivizes residents to continue the maintenance of pruning the lower limbs of trees, removing dead materials and aged shrubs.

**2024** funded **144 homes** with approximately **67 acres** treated for overall fuel loads and established vertical and horizontal clearance to reduce the chance of wildfire spread. With **255 work hours** spent on all the homes accepted to the program.

Accomplishments include clearing **722 cubic yards** of material for **144 participants** and **67 acres**. With **1043** community match hours spent for clearing.

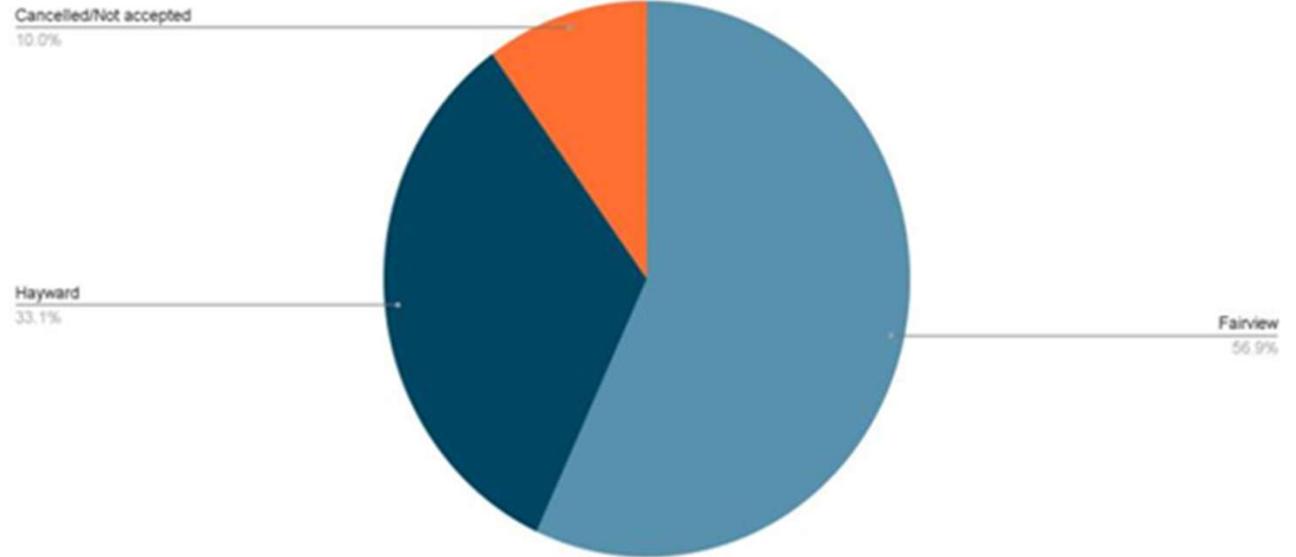
## Key Metrics of the Program

<b>144</b> Number of Homes Chipped	<b>34</b> Homes keeping chips	<b>5</b> Homes Participated in RAP
<b>722.5</b> Cubic Yards Hauled	<b>42.5</b> Loads of chips @15/cu.yd.	<b>72</b> Acres of land affected
<b>1043</b> Community Hours Spent to Prepare	<b>\$26,075</b> Value of Community Participation	<b>342.5</b> Contractor Hours for Chipping/RAP



# Residential Assistance Program

## Applications Received



## Program Cost Breakdown

**\$52,272**

**\$16,223**

**\$44,777**

**\$7,495**

Total Cost of Chipping

Total Cost of Residential Assistance Program

Chipping Cost Funded by PG&E

Chipping Cost Funded by Fairview Fire Protection District



*Before*

and

*After*



CERT – 65 residents completed the program in 2024

The Hayward Fire Department holds trainings 10 months of the year, and during the other 2 the department hosts introductory classes for new recruits.

**HAYWARD**  
**CERT**  
COMMUNITY EMERGENCY  
RESPONSE TEAM

**JOIN TODAY!**

Register

**HAYWARD**  
CALIFORNIA  
**FIRE DEPT.**



Residents are trained in the following disciplines:

1. Disaster Awareness and Preparedness
2. Response Team Management
3. Disaster Psychology
4. Fire Suppression and Utilities Control
5. Hazardous Materials Awareness
6. Disaster Medical Operations
7. Light Search and Rescue
8. Terrorism Awareness
9. Small Unit Leadership

COMMUNITY EVENTS

- CERT - Community Emergency Response Team
- Airport Open House
- Fairview Open House
- Trunk or Treat
- Food Distribution
- Classroom Visits
- Station Tours



## FIRE STATION TRAINING CENTER AT STATION 6

TRAINING CENTER USAGE AND MIXED TRAINING/ACCREDITATION HAS INCLUDED:

- TRAINING HOURS ACCREDITED LOCAL ACADEMY (RE-CERT WITH STATE FIRE MARSHAL)
- COMMUNITY RESILIENCY
- BAY AREA UASI URBAN SEARCH AND RESCUE
- GOLDEN EAGLE DRILL (STATEWIDE EMERGENCY OPERATIONS DRILL)
- PARAMEDIC CONTINUING EDUCATION
- VIOLENT INTRUDER TRAINING (COLLABORATION WITH HPD AND HFD)



# 2024 GRANT FUNDS

## Chipping



For the XX year in a row, the Hayward Fire Department was able to secure \$\$ for a residential assistance chipping program

## Defibrillators



With the partnership of the Community Services Division, the department secured CDBG grant funds to purchase necessary defibrillator replacements

## Video Laryngoscopes



Funds from the Eden Health District Grant was utilized to purchase video laryngoscopes to improve first-time intubation rates by 28%



# FPO – Fire Prevention Office

The Fire Prevention and Hazardous Materials Divisions enforce applicable State and Federal codes and standards for the purpose of preventing fires and monitoring hazardous materials. The Division's scope of responsibilities include the following areas:

- Enforcing the use of approved building and fire protection devices
- Regulating storage and use of hazardous materials and operations
- Maintaining warning devices, fire extinguishing equipment, and building exit systems
- Cleanups of hazardous spills, soils, and groundwater contamination
- Routine oversight of hazardous materials

# Fire Prevention Office – Permit Data

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<b>FIRE PERMITS ISSUED</b>	<b>1456</b>
<b>TOTAL NUMBER OF INSPECTIONS</b>	2422
<b>PLAN REVIEWS</b>	1029
<b>FINAL SPRINKLER INSPECTIONS</b>	190
<b>APARTMENT BUILDINGS INSPECTED</b>	735
<b>DAYCARES INSPECTED</b>	59
<b>SCHOOLS INSPECTED</b>	16
<b>FIRE INVESTIGATIONS</b>	53
<b>24 HOUR CARE FACILITIES INSPECTED</b>	43
<b>HOTELS/MOTELS INSPECTED</b>	18

# Fire Prevention Office

## **SB1205 State-Mandated Inspections on Group E and Group R Occupancies**

### **Group E**

Educational Group E facilities are public and private schools used by more than six persons at any one time for educational purposes through the 12th grade. The City of Hayward is home to 40 Group E occupancies; Fire Prevention **completed 16 (40%) of Group E inspections.**

### **Group R**

Residential Group R occupancies include sleeping units, hotels, motels, small apartment buildings (3-20 units), and large apartment buildings (20+ units). The City of Hayward is home to 753 Group R occupancies; Fire Prevention **completed 753 (100%) of Group R inspections.**

**96% Compliance with SB1205 was achieved**





## CERTIFIED UNIFIED PROGRAM AGENCY (CUPA)

The Hayward Fire Department was designated as the Certified Unified Program Agency (CUPA) for the City of Hayward by the State Secretary for Environmental Protection Agency, or EPA, on January 1, 1997. CUPA is the local administrative agency that coordinates the regulation of hazardous materials and hazardous wastes.

The City has approximately 1,814 regulated facilities and conducted 522 inspections throughout 2024.



HAZMAT

## CALIFORNIA ENVIRONMENTAL REPORTING SYSTEM (CERS)

The California Environmental Reporting System (CERS) is the statewide web-based system that supports the electronic exchange of required Unified Program information among businesses, local governments, and the U.S. EPA. As a CUPA, Hayward assists local business by reporting hazardous material regulatory activities (such as, hazardous materials business plans, site maps, and chemical inventories), underground and aboveground storage tanks, hazardous waste generation, and inspection, compliance and enforcement actions. These reports are submitted directly to the EPA. HFD **completed 2384 CERS reviews** in this fiscal year.



HAZMAT



## PERSONNEL ACHIEVEMENTS

### *Retirements:*

**Garrett Contreras**, Fire Chief  
**Miles Massone**, Fire Marshal  
**Paul Wheeler**, Staff Captain  
**Donald Nichelson**, Staff Captain  
**Michael Haight**, Fire Inspector  
**Kevin Gotro**, Fire Training Officer  
**Patrick Sullivan**, Fire Captain  
**Douglas Tumacder**, Fire Captain  
**LaShon Earnest**, Fire Captain  
**Rudy Suliven**, Apparatus Operator  
**Darrin Pelkey**, Apparatus Operator



### *Promotions:*

**Eric Vollmer**, Fire Chief  
**Andrew Westfield**, Fire Marshal  
**Timothy Opdycke**, Battalion Chief  
**Martin Barbano**, Staff Captain  
**Christopher Costa**, Staff Captain  
**Sam Carter**, Staff Captain  
**Keith Romano**, Fire Inspector  
**Landon Marty**, Fire Captain  
**Woody Waite**, Fire Captain  
**Robert Frank**, Fire Captain  
**Justin Silva**, Fire Captain  
**Benjamin Moreno**, Fire Captain  
**Derek Trinidad**, Fire Captain  
**Danny Vickers**, Fire Captain  
**Craig Martin**, Apparatus Operator  
**Errol Simonitsch**, Apparatus Operator  
**Scott Finn**, Apparatus Operator  
**Ian Dollard**, Apparatus Operator  
**Matthew Lora**, Apparatus Operator  
**Jonathan Diebold**, Apparatus Operator  
**Dylan Reeves**, Apparatus Operator  
**Austin Shull**, Apparatus Operator  
**Ryan Lee**, Apparatus Operator  
**Jason Silva**, Apparatus Operator

ACADEMY

24-01

AND

24-02



Back Row: Rene Rodriguez, Julian Castillo, Cheyenne, Davis, Colby Campbell, Quentin Tartabull, Cole Beauchamp, Gerry Cooper, Micah Dea, Steven Farinaro

←

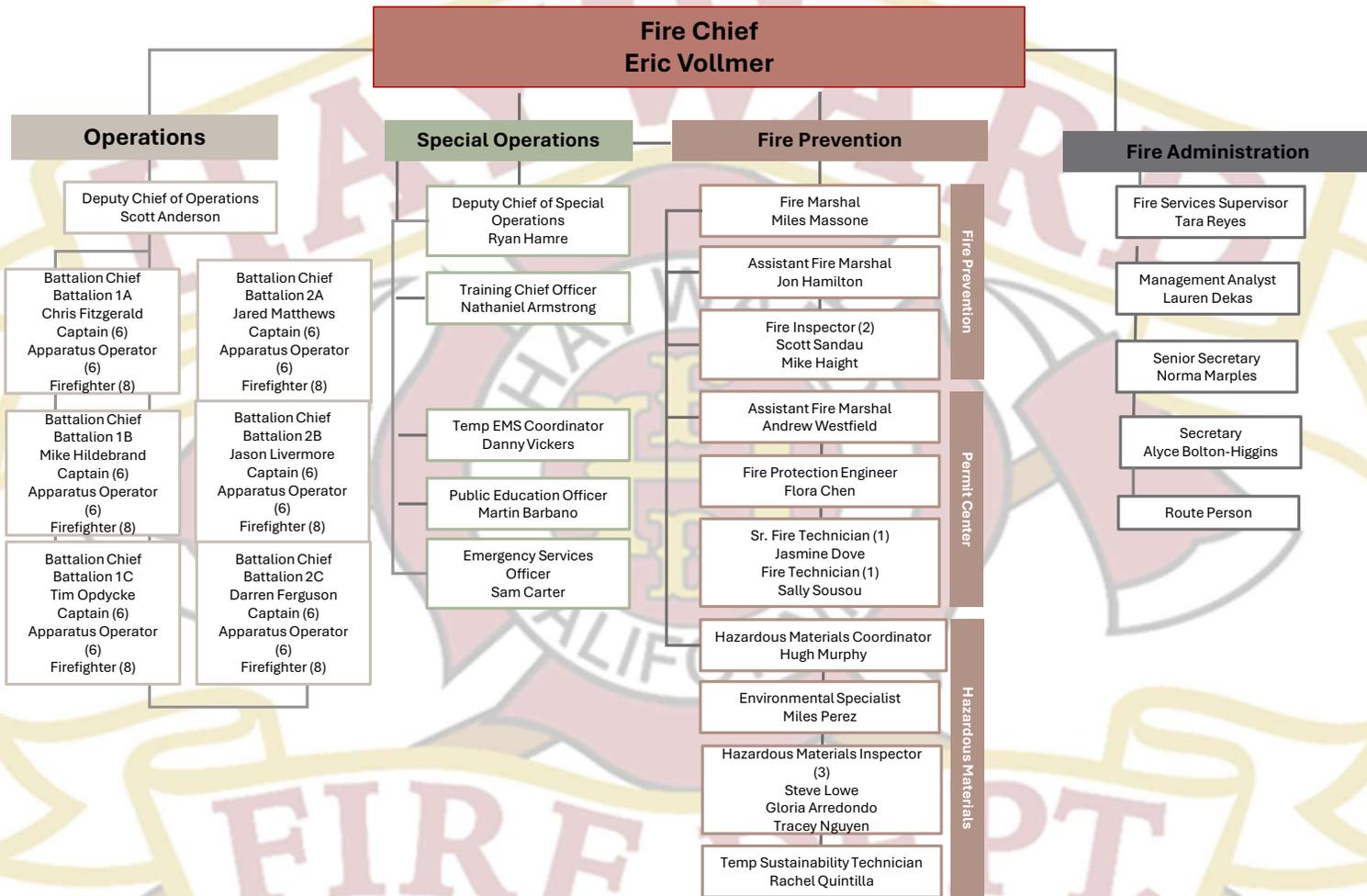
Front Row: Nicholas Spini, Zachary Wernke, Moises Ceja, Ryan McCombe, Lucas Delgado, Logan Hussey

Back Row: Wais Pirzad, Sean McCourt, Marco Briceno, Jason Peyton, Paul Ramos, William Craig

→

Front Row: Richard Juarez, Clarissa Ellwein, Jackson Boles, Scott Burroughs, Jerico Gonzales





# District Map

 Station 1  
22700 Main St.  
510-293-8611

 Station 2  
360 West Harder Rd.  
510-293-8612

 Station 3  
31982 Medinah St.  
510-293-8613

 Station 4  
27836 Loyola Ave.  
510-293-8614

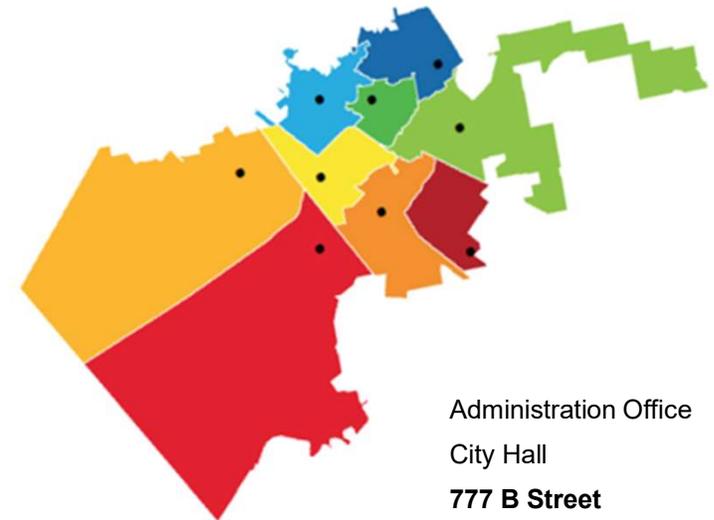
 Station 5  
28595 Hayward Blvd.  
510-293-8615

 Station 6 / Training Center  
1401 West Winton Ave.  
510-293-8616

 Station 7  
28270 Huntwood Ave.  
510-293-8617

 Station 8  
25862 Five Canyons Pkwy  
510-293-8618

 Station 9  
24912 Second St.  
510-293-8619



Administration Office  
City Hall  
777 B Street  
510-583-4930