

HAYWARD

UTILITY SERVICE CHARGES

(EFFECTIVE SEPTEMBER 1, 2025)

WATER SERVICES

New Water Service Fees

The facilities costs for a new water service connection typically requires both an installation fee (for the installation of the water service line) and a facilities fee (which is sometimes referred to as a connection fee or capacity fee). The fees will vary depending on the required service and meter sizes and complexity of the installation.

Facilities Fees

Residential

The facilities fee will be based on the water meter size required to meet the indoor demand (excluding fire service demand) and outdoor demand of the residence as determined by the City. The meter that is installed may be larger than the meter facilities fee that is charged if the service is combined with a private fire service. For multi-family complexes, the facilities fee will be based on the water meter size required to meet the indoor demand for each dwelling unit, as determined by the City, regardless of the arrangement of water meters or meter sizes at the premises:

5/8" meter	\$7,846
3/4" meter	\$11,773
1" meter	\$19,614

Non-Residential (All Commercial, Industrial and Institutional Developments)

5/8" meter	\$7,846
3/4" meter	\$11,773
1" meter	\$19,614
1 1/2" meter	\$39,228
2" meter	\$62,763
3" meter	\$124,425
4" meter	\$196,141
6" meter	\$392,282
8" meter	\$627,651
10" meter	\$902,249

Fire Service (regardless of size)\$7,846

The above non-residential facilities fees will also apply to each separate irrigation service, regardless of development type, and residential requiring a meter size larger than 1".

Installation Fees* (For Field Work Performed by City Workforce)

Meter and Service Line	
5/8" x 3/4"	\$6,560
3/4" x 3/4"	\$6,560
3/4" x 1"	\$6,560
1" x 1"	\$6,560
1" x 1 1/2"	\$7,750
1 1/2" x 1 1/2"	\$8,575
1 1/2" x 2"	\$8,575
2" x 2"	\$8,800
Larger than 2"	Time & Materials Deposit

Meter Only on Existing Service Line	
5/8"	\$530
3/4"	\$590
1"	\$650
1 1/2"	\$850
2"	\$941
Larger than 2"	Time & Materials Deposit

* **Plus applicable Facilities Fees.** See following table for total costs of new water services.

Installation and Facilities Fees for New Water Services

Service Size (Meter and Service Line)	Installation Fees	Facilities Fees (Other than Fire Service)	Total
5/8" x 3/4"	\$6,560	\$7,846	\$14,406
3/4" x 3/4"	\$6,560	\$11,773	\$18,333
3/4" x 1"	\$6,560	\$11,773	\$18,333
1" x 1"	\$6,560	\$19,614	\$26,174
1" x 1 1/2"	\$7,750	\$19,614	\$27,364
1 1/2" x 1 1/2"	\$8,575	\$39,228	\$47,803
1 1/2" x 2"	\$8,575	\$39,228	\$47,803
2" x 2"	\$8,800	\$62,763	\$71,563
3"	Time & Materials Deposit required	\$124,425	Time & Materials Deposit required for installation, plus facilities fees
4"		\$196,141	
6"		\$392,282	
8"		\$627,651	
10"		\$902,249	

Installation Costs for New Manifold Service

Service Size (Meters and Service Line)	Installation Cost *
5/8" x 5/8" meters / 1" service	\$8,340
3/4" x 3/4" meters / 1" service	\$8,340
1" x 1" meters / 1 ½" service	\$8,340
1" x 1 ½" meters / 2" service	\$8,875
1 ½" x 1 ½" meters / 2" service	\$9,400
1 ½" x 2" meters / 2" service	\$9,600
2" x 2" meters / 2" service	\$9,800
More than 2 meters or larger than 2" service line	Time & Materials Deposit

* Plus applicable facilities fees.

Time & Materials Deposits

For work requiring Time & Materials Deposits, the deposit amount will be calculated based on the sizes of proposed water services and estimated costs of labor, equipment, and materials. The Applicant/Developer will be billed based on actual costs of materials, equipment, and labor used to complete the work. If actual costs are less than the deposit amount, the Applicant/Developer will receive a refund in the amount of the unused deposit. If actual costs exceed the deposit amount, the Applicant/ Developer will receive an invoice in the amount of the overage. The Applicant/Developer shall be responsible for all excess charges over the deposit.

WASTEWATER SERVICES

Sewer System Connection Fees

The following fees must be paid at the time of connection to the public sewer system or prior to an increase in the volume or strength of wastewater discharged to the public sewer system.

Type of Connection	Fee
Residential	
Single-Family: including duplex, triplex, and fourplex, and condominiums (up to and including four units), townhouses, and planned development, per unit.	\$13,235
Multi-Family Residential: more than 5 dwelling units to a structure, (excluding townhouses), ADUs (where applicable), and Mobile Home Units, per unit.	\$11,781
Accessory Dwelling Units (ADUs), per unit.	\$5,295
Commercial, Industrial, and All Other Connections	
Per gallon per day of discharge	\$32.98
Per pound per year of biochemical oxygen demand	\$34.11
Per pound per year of suspended solids	\$22.34
Minimum Charge	\$13,235