

BILL FRONT

[1/1]



Hayward Water System
 PO Box 6004
 Hayward, CA 94540
 (510) 583-4600 TDD (510) 247-3340

Customer:
Service Address:
Account #:
Bill Date:
Bill #:

SAMPLE, JANE
 123 SAMPLE DR
 12345-67891
 12/30/2021
 000004

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Previous Balance:	Payment(s) Made:	Unpaid Balance:	Current Charges:	Total Amount Due:	Due Date:
\$636.30	\$0.00	\$636.30	\$408.14	\$1,044.44	1/16/2022

NEW FEE-FREE PAYMENT KIOSKS AT CITY HALL! PAY YOUR BILL 24/7 WITH CASH, CHECK, OR CARD FOR FREE AT OUR OUTDOOR PAYMENT KIOSK. LOCATED ON THE WATKINS SIDE OF CITY HALL AT 777 B ST. IN DOWNTOWN HAYWARD. ADDITIONAL KIOSK LOCATED INSIDE. CALL 510-583-4600 WITH QUESTIONS.

Summary of Current Charges

WATFR	\$296.52
SERVICE CHARGE	\$31.28
SEWER	\$74.34
EXCISE TAX	\$6.00
Total:	\$408.14

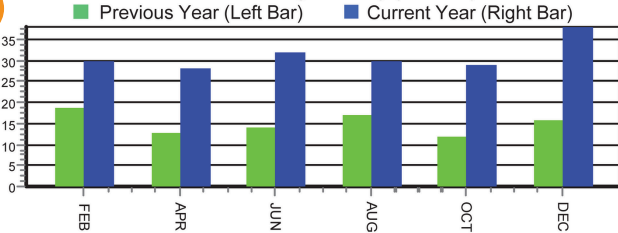
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WATER CHARGES (1 Unit = 748 Gallons)

Meter #:	Period:	Days:	Read Type:	Start Read:	End Read:	Usage:
12345678	10/20/21 - 12/19/21	60	ACTUAL	552	590	38

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Meter Usage History (in Units)



WATER USAGE - SINGLE FAMILY RESIDENTIAL

TIER 1 (FIRST 1-8 UNITS)	8 Units	@ \$6.04	\$48.32
TIER 2 (NEXT 9-18 UNITS)	10 Units	@ \$7.18	\$71.80
TIER 3 (ALL ADD'L UNITS)	20 Units	@ \$8.82	\$176.40
Total			\$296.52

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	Units	Gal. (Units x 748)	Days	Avg. Gal. Per Day
Current Usage	38	28424	60	474
Last Year	30	22440	64	351

SEWER CHARGES

SEWER - STANDARD RATE (BASED ON 9 OR MORE UNITS)	\$74.34
Total:	\$74.34



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Please return this portion with your payment if sending a payment through mail. Do not send cash. Make checks payable to: Hayward Water System.

Account #: 12345-67891

Total Amount Due:	Due Date:	Amount Enclosed:
\$1,044.44	1/16/2022	

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Scan to pay or visit
www.hayward-ca.gov/waterportal

HAY0519T
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SAMPLE, JANE
 123 SAMPLE DR
 HAYWARD CA 94542-7924

REMIT PAYMENT TO:



CITY OF HAYWARD
 PO BOX 6004
 HAYWARD CA 94540

00006042022202304246800001044445

BILL BACK



Hayward Water System

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Scan to pay or visit
www.hayward-ca.gov/waterportal

12 Pay your bill online or by phone fee-free!

Visit www.hayward-ca.gov/waterportal or call (510) 583-4636

13 Pay with cash at many convenient retail locations. More info @ www.hayward-ca.gov/pay-with-cash

14 Other Payment Methods

In Person

Payments are accepted at Hayward City Hall, located at 777 B Street:

- Fee-free Self-Service Kiosk
- Night Drop next to outdoor Kiosk
- Revenue Division Cashier window

Mail

Payments may be mailed to Hayward Water System, PO Box 6004, Hayward, CA 94540. To avoid late fees, allow for sufficient time for your payment to reach the City and be processed before your due date. Postmarks are not accepted.

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Tips for understanding your bill

Scan or visit www.hayward-ca.gov/new-utility-bill

Other bill questions?

Call (510) 583-4600 or email HSS@hayward-ca.gov

16 Other Helpful Contacts

Other Helpful Contacts

Hayward Utility Billing Services

Revenue Division - (510) 583-4600

Hayward Utility System Services

Report Water Leaks - (510) 881-7933

Report Sewer Issues - (510) 881-7967

Report After-Hours Utility Emergencies - (510) 293-7000

Public Works & Utilities Dept. - (510) 583-4700

Hayward Solid Waste & Recycling Services

Waste Management - (510) 537-5500

Bulky Item Pickup - (510) 537-5500

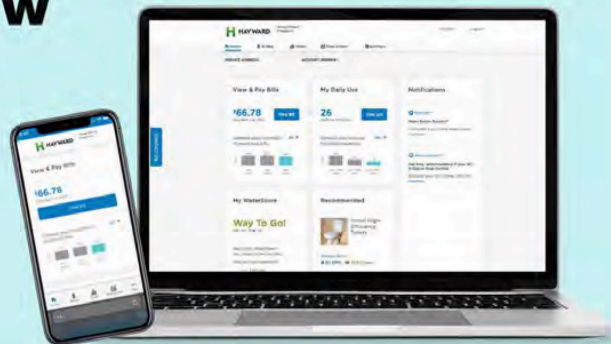
Other

Issues may also be reported at www.hayward-ca.gov/accesshayward

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Hayward has a new Customer Portal.

- Make fee-free bill payments
- Sign up for autopay
- Go paperless
- View hourly water use*
- Receive leak notifications*
- And more!



Register today by scanning the QR code on your bill.

**Features related to water use and leaks are only available to water accounts.*