



NOTICE OF PROPOSED RECYCLED WATER RATE CHANGES
April 18, 2025

The City of Hayward is proposing increases in recycled water rates, effective October 1, 2025, and October 1, 2026. A public hearing will be held by the Hayward City Council regarding the proposed rates on **Tuesday, June 17, 2025, at 7:00 p.m.**, at the Hayward City Hall, 777 B Street and virtually via Zoom. Complete meeting details, including dial-in telephone number and link, as well as instructions regarding participating in the meeting, will be provided on the agenda. Rates and charges, which may be adopted at the public hearing, will not exceed the proposed rates presented in this notice.

Este aviso contiene información importante sobre el costo del servicio del sistema de agua reciclada de la Ciudad de Hayward. Para obtener esta información en español, por favor llame a la Ciudad de Hayward al (510) 583-4700.

WHY RECYCLED WATER RATE INCREASES SHOULD BE CONSIDERED

The City of Hayward relies on recycled water rate revenue to fund the costs of providing recycled water service. Therefore, recycled water rates must be set at sufficient levels to recover the cost of treatment, operating and maintaining the water storage and distribution system, and capital repair and replacement. Recycled water rates are comprised of two parts: recycled water usage rates and recycled water service fees. For Fiscal Years 2026 and 2027, the change in revenue requirements has resulted in the need for rate adjustments.

PROPOSED RECYCLED WATER USAGE RATES

Recycled water usage revenues pay for the costs of delivering recycled water and are based on the quantity of recycled water used as measured by your water meter. Hayward's recycled water usage rate is comprised of a uniform rate schedule for all recycled water customers. Hayward is proposing for the current uniform volume charge to change to a two-tier rate structure starting in FY 2026 to make it consistent with the current rate structure for using drinking water for irrigation.

Recycled Water	Bi-Monthly Tiers (CCF)	Current	Rate/CCF Oct 1, 2025	Rate/CCF Oct 1, 2026
Tier 1	1 – 170 CCF	\$7.44	\$7.70	\$8.16
Tier 2	>170 CCF	\$7.44	\$8.70	\$10.39

Note: One ccf of water equals 748 gallons.

With the proposed rates, the cost increase for customers in FY 2026 will range between 3.4% to 14.3%. The FY 2027 increase will range between 5.6% to 16.1%. Even with proposed rate increases, the recycled water rates provide a discount of up to 42% compared to the use of drinking water for irrigation:

Irrigation (Drinking Water)	Bi-Monthly Tiers (CCF)	Current	Rate/CCF Oct 1, 2025	Rate/CCF Oct 1, 2026
Tier 1	1 – 170 CCF	\$9.68	\$10.27	\$10.89
Tier 2	>170 CCF	\$12.32	\$13.06	\$13.84

Note: This table is provided only to illustrate the rate difference between irrigation and recycled water.

PROPOSED RECYCLED WATER SERVICE FEES

Recycled water service fees, which are based on meter size, pay for fixed costs of providing service, such as meter reading, billing, customer service, debt service obligations, meter service, and repairs, and do not vary with the quantity of water purchased. Hayward is proposing a recycled water service fee increase of 6% for FY 2026 and 6% for FY 2027. The proposed recycled water service fees are the same as the bimonthly service charges for potable water.

PROPOSED BIMONTHLY RECYCLED WATER SERVICE FEES			
Meter Size	Current	Proposed Oct 1, 2025	Proposed Oct 1, 2026
5/8 inch	\$39.00	\$41.34	\$43.82
3/4 inch	\$54.41	\$57.67	\$61.13
1 inch	\$85.25	\$90.37	\$95.79
1 1/2 inch	\$162.34	\$172.08	\$182.40
2 inch	\$254.85	\$270.14	\$286.35
3 inch	\$547.77	\$580.64	\$615.48
4 inch	\$979.46	\$1,038.23	\$1,100.52
6 inch	\$2,012.41	\$2,133.15	\$2,261.14

SUBMITTING WRITTEN PROTESTS

The proposed rate changes will not take effect if written protests are received from a majority of affected parcels. Property owners may submit written protests within 45 days of noticing, however, only one protest will be counted per parcel. If you wish to protest the proposed service rate increases, the City Clerk must receive your written protest by mail or delivery to City Hall, 4th Floor, Office of the City Clerk before 5:00 p.m. on **June 2, 2025**. Mail or deliver written protests to: City of Hayward, 777 B Street, Hayward, CA 94541, Attention: City Clerk. For your protest to be counted, it must indicate your name, and either the address(es) or account number(s) of your property or properties. A failure to submit a timely written objection bars any right to challenge the updated rates through a legal proceeding. To be a valid protest, any written objection must (a) be submitted prior to the deadline specified in the notice, and (b) specify the grounds for alleging the updated rates do not comply with Proposition 218. For more information, visit <https://www.hayward-ca.gov/recycled-water-rates>.

Assistance will be provided to those requiring accommodations for disabilities in compliance with the Americans with Disabilities Act of 1990. Accommodations must be requested at least 48 hours in advance by calling (510) 583-4400 or sending an email to cityclerk@hayward-ca.gov.